



UHY Haines Norton protects corporate data with Netbox Blue

Queensland Chartered Accountants, UHY Haines Norton is ensuring the ultimate protection for its corporate data with an integrated internet and email security and management system from Netbox Blue. The Netbox provides next generation security against spyware and other malware threats, while reporting and monitoring features ensure complete transparency of the firm's network. This enables UHY Haines Norton to set internet and email policies and ensure the company is never in breach of its responsibilities to clients and its staff and that data has never been better protected.

"Data is the lifeblood of the company," Haines Norton Partner Rowan Wallace says. "So much data is being transferred electronically. Without a secure system we'd be in all sorts of trouble. We have responsibilities to clients under the Privacy Act and we have responsibilities just in terms of good governance to make sure our security is tight."

"The Netbox gives us confidence that our security is first class."

Rowan Wallace, Partner UHY Haines Norton

The ultimate security solution

UHY Haines Norton first sought to upgrade its network security because spam was a problem. The 50 staff members in the Brisbane office were each wasting up to an hour a week dealing with junk mail and going through their quarantine folders checking for false positives. The network was frustratingly slow, because each email was being passed through a series of blacklists before it could be downloaded. The system was holding up email and failing to block all spam. There was no network visibility. There was no way to assess how the internet was being used. The system was difficult to manage and eroding staff productivity.

For UHY Haines Norton, the Netbox offered the ideal solution – an enterprise class firewall, anti-virus features, spam control and a range of email and internet management tools that enabled the firm to retain control of its network and discharge its responsibility to clients and staff members with complete confidence.

The Netbox enables partners to monitor and control all email coming into and leaving the firm. The spam filter and anti-virus layers block threats from outside the firm, while the Content Compliance Engine can be used to control what is sent out. Policies can be set to block staff from intentionally or accidentally emailing confidential client data, work flows and practices.

"Obviously we have confidential data that we look after and we want to make sure that everything is safe from that point of view," Mr Wallace says.

"We haven't had any security breaches, but we are mindful that we don't want it to occur in the future. The whole security issue is most important to us."

The internet monitoring and reporting features on the Netbox add another layer of transparency and control to UHY Haines Norton's network. Reports are automatically generated on internet use so partners can see at a glance how the internet is being used. Where necessary, policies can be implemented to control access to certain sites.

"One of the benefits of the Netbox is being able to monitor the traffic that's going through our system to make sure it's all appropriate," Mr Wallace says. "We can see what's being accessed and when it's being accessed. If we find that non-productive use is an issue we can trace it to its source."



To date UHY Haines Norton has found no reason to restrict internet access. Staff members use the internet appropriately. The Netbox offers peace of mind by providing the tools to ensure that is always the case.

"We've got responsibility under our normal workplace relations to make sure that things are done appropriately and this is another method to achieve that," Mr Wallace says.

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Rowan Wallace, Partner UHY Haines Norton

Measurable results and complete confidence

Over a typical two week period approximately 240,000 emails are received by the firm, of which only 5% are legitimate. The remainder - spam emails, including an average of 20 viruses are blocked at the internet level before even being downloaded to the company's network. The Netbox improves the performance of email delivery and all other applications due to this reduction in network traffic. It also has the potential to spare UHY Haines Norton excess download charges and by freeing up staff from dealing with spam, the Netbox gives staff members the chance to increase their billable hours.



"It's done wonders to kill spam," Mr Wallace says. "The Netbox allows us to get on with looking after our customers. We don't have to worry about legitimate email being lost or ending up in junk mail folders, as it previously did. We are delighted by the results and the real financial benefits we are seeing."

For staff members at UHY Haines Norton, the anti-spam features of the Netbox have brought welcome relief. However it is the features that secure the firm's network from external and internal threats that set it apart from other solutions and give partners total confidence that UHY Haines Norton's crucial data is secure.

"Data security is vital in our line of work," Mr Wallace says. "And we're mindful that to keep our data secure we have to keep up the technology. We've got to keep moving ahead. The Netbox is a valuable tool in doing that."

"Security is our responsibility and we take that responsibility very seriously. The Netbox allows us to get on with looking after our customers. We don't have to worry about legitimate email being lost or ending up in junk mail folders, as it previously did. We are delighted by the results and the real financial benefits we are seeing."

Rowan Wallace, Partner UHY Haines Norton

About Netbox Blue

Netbox Blue is a leading provider of internet and email security, filtering and management solutions. Netbox Blue provides organizations with the tools to protect their network from internal and external threats, control data leakage and ensure staff use the internet productively. The company offers a broad portfolio of products and services including Unified Threat Management appliances, email filtering appliances, soft appliances (for virtual environments) and OEM-ready solutions. The company was established in 1999, is privately held and is based in Australia. Netbox Blue has a presence in 18 countries and has partnerships and distribution agreements with some of the world's largest IT providers.

**More information is available at netboxblue.com
Contact us on email at sales@netboxblue.com or call us on 1300 737 060**